Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • John Martin, Director

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TO:	Maryland Lottery and Gaming Commission
	John Martin, Director

- FROM: James Logue, Managing Director, Gaming
- DATE: November 9, 2021

SUBJECT: Gaming Division Report for the November 2021 Commission Meeting

A Skills-Based Amusement Device Registrations

The tables below reflect all Skills-Based registrations processed to date.

Skills-Based Amusement Device Program – as of 10/31/2021 2020/2021 Registrations began in December 2019 and are valid for 2 years								
Registered Owners Registered Locations Registered Devices					Illegal E Gaming D	lectronic Device Tips		
October	2020-2021	October	2020-2021	October 2020-2021		October	2020-2021	
0	42	0	499	0	3862	0	3	

Skills-Based Amusement Device Program – as of 10/31/2021 2021/2022 Registrations began in December 2020 and are valid for 2 years								
Registere	Registered Owners		Registered Locations		Locations Registered Devices Gaming Device Tip			
October	2021-2022	October	2021-2022	October 2021-2022		October	2021-2022	
0	3	0	3	0	42	0	3	

B Gaming Audit Department

Casino Audit						
Location	Audit Area	Status	Periods Covered			
Live! Casino	Compliance & Operations	Completed	September			
Rocky Gap	Compliance & Operations	Completed	September			
Ocean Downs	Compliance & Operations	Completed	September			
Hollywood Casino	Compliance & Operations	Completed	September			
Horseshoe Casino	Compliance & Operations	Completed	September			
MGM NH Casino	Compliance & Operations	Completed	September			
Live! Casino	Compliance & Operations	In process	October-November			
Rocky Gap	Compliance & Operations	In process	October-November			
Ocean Downs	Compliance & Operations	In process	October-November			
Hollywood Casino	Compliance & Operations	In process	October-November			
Horseshoe Casino	Compliance & Operations	In process	October-November			
MGM NH Casino	Compliance & Operations	In process	October-November			

Instant Bingo Hall Locations	F/S Year End	F/S Due Dates	F/S Submitted	2021 Audit Status
Rod 'N' Reel	December 31, 2020	April 30, 2021	May 11, 2021	November 2021
Bingo World	December 31, 2020	April 30, 2021	April 9, 2021	November 2021
Traders	December 31, 2020	April 30, 2021	June 2, 2021	November 2021
Abners Crab House & Restaurant	December 31, 2020	April 30, 2021	May 3, 2021	November 2021
Delta Bingo – Laurel	March 31, 2021	July 31, 2021	July 7, 2021	November 2021
Delta Bingo – Waysons	March 31, 2021	July 31, 2021	July 7, 2021	November 2021
American Legion Post #206	December 31, 2020	N/A	N/A	November 2021
American Legion Post #7	December 31, 2020	N/A	N/A	November 2021
Laurel Elks #2283	March 31, 2021	N/A	N/A	November 2021
Annapolis Elks (#622)	March 31, 2021	N/A	N/A	November 2021
Annapolis Moose (#296)	April 30, 2021	N/A	N/A	November 2021
Mayo American Legion #226	June 30, 2021	N/A	N/A	November 2021
Severna Park American Legion (#175)	June 30, 2021	N/A	N/A	November 2021

- 1) Staffing.
 - a. The audit department is currently at full staffing levels.
- 2) Next Audit Committee meeting scheduled for December 16, 2021, immediately following the monthly Commission meeting.
- 3) Staff is currently reviewing Sports Wagering Internal Control submissions from casinos that have submitted Sports Wagering license applications.

C Electronic Gaming Device Operations

	Hollywood	Ocean Downs	Live!	Rocky Gap	Horseshoe	MGM- NH	Bingo Halls
VLT Installs	0	111	20	0	6	35	0
VLT Removals	0	31	18	0	117	64	0
Floor Moves	17	0	44	8	18	56	0
Game Changes	0	9	119	8	16	25	0
Change Requests	4	7	10	3	7	6	0

- 1) ITLM Update As of 11/3/2021, 375 ITLMs in 87 unique Veterans' Posts are currently operational.
- 2) ITLM net sales in October 2021 (\$1,059,456) was an increase of 21.5% compared to October 2020 (\$871,841).
- 3) Quarterly Payout Percentage (July 1 September 30, 2021):

Hollywood Casino Perryville	Ocean Downs Casino	Live! Casino & Hotel	Rocky Gap Casino Resort	Horseshoe Casino Baltimore	MGM National Harbor
90.69%	91.31%	90.83%	89.94%	90.59%	91.07%

4) Rolling 12-months Payout Percentage (November 1, 2020 – October 31, 2021

Hollywood Casino Perryville	Ocean Downs Casino	Live! Casino & Hotel	Rocky Gap Casino Resort	Horseshoe Casino Baltimore	MGM National Harbor
90.83%	90.98%	91.24%	90.35%	90.67%	91.07%

D Responsible Gambling

- 1) Voluntary Exclusion Program
 - a) 29 new participants joined the casino VEP in October; the current number of active participants is 2,512.
 - b) There were 20 removals from the VEP in October, for a total of 745.
 - c) To date, 1,632 violations have occurred since the casino VEP began. All violators are subject to criminal trespass charges.
 - d) There were 8 additional enrollments in the lottery VEP in October with 0 removals; the total number of participants is 471.
 - e) There are currently 112 participants in the bingo hall VEP.
- 2) Working with the MD Center of Excellence to present a webinar for the holiday campaign in November.
- 3) Reviewing Sports Wagering Responsible Gaming Plans for casinos who have submitted their Sports Wagering license applications.
- 4) Preparing responsible gambling initiatives for the implementation of sports wagering.