Title 36 MARYLAND STATE LOTTERY AND GAMING CONTROL AGENCY

Subtitle 04 VIDEO LOTTERY TERMINALS

Chapter 01 Video Lottery Technical Standards

Authority: State Government Article, §§9-1A-02, 9-1A-04, 9-1A-15, 9-1A-22, and 9-1A-24, Annotated Code of Maryland

.27 Cashless Funds Transfer System — Additional Requirements.

- A. A facility operator may utilize a cashless funds transfer system that has been tested, certified, and approved under this chapter.
- B. A facility operator shall, in a form and in a time frame specified by the Commission, submit a report to the Commission detailing any adjustment made to the amount of a credit transferred to or from a video lottery terminal, table game, or wagering account by means of a cashless funds transfer system.
- C. A facility operator utilizing a cashless funds transfer system shall develop and include in the internal controls submitted to and approved by the Commission under COMAR 36.03.10.05 procedures addressing the integrity, security, and control of a cashless funds transfer system.
 - D. A facility operator's internal controls shall address:
 - (1) Set-up and administration of a player account including:
- (a) The procedures utilized to create a unique access code to, and a unique player identification number for, a player account; and
 - (b) The controls employed to secure a player's access code;
- (2) The intended scope of use of a cashless funds transfer system including whether it will be used to:
 - (a) Transfer credits to a video lottery terminal, table game, or wagering account; and
- (b) Transfer credits from a video lottery terminal, table game, or wagering account to a player account; and
 - (3) Documentation of individual player transactions including a requirement that:
 - (a) Each transaction is identified, at a minimum, by:

- (i) Date and time;
- (ii) Video lottery terminal manufacturer serial number or Commission asset number, table game number, or wagering account number; and
 - (iii) The player's account identification number;
 - (b) A statement of player account activity is available to a player on:
 - (i) Submission of a signed request for the statement at the cashiers' cage; and
- (ii) Establishing the identification of the player including the authenticity of the player's signature on the request for the statement in accordance with the signature authentication procedures in COMAR 36.03.10.20;
- (c) The statement of player account activity required under this regulation summarize, at a minimum, a player's activity during the month prior to the date of the request for a statement and include:
 - (i) Player's beginning credit balance;
 - (ii) Credits earned during the month;
 - (iii) Credits transferred to a video lottery terminal, table game, or wagering account;
- (iv) Credits transferred from a video lottery terminal, table game, or wagering account to a player account; and
 - (v) Player's ending credit balance; and
- (d) The statement of player account activity required under this regulation need not include promotional play credits transferred to a player without regard to the identity of the player.