

# Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



Montgomery Park Business Center  
1800 Washington Blvd., Suite 330  
Baltimore, Maryland 21230

Tel: 410-230-8800  
TTY users call Maryland Relay  
www.mdlottery.com

TO: Maryland Lottery and Gaming Commission  
Gordon Medenica, Director

FROM: James Logue, Managing Director, Gaming

DATE: April 13, 2021

SUBJECT: Gaming Division Report for the April 2021 Commission Meeting

## A Skills-Based Amusement Device Registrations

The tables below reflect all Skills-Based registrations processed to date.

Skills-Based Amusement Device Program – as of 03/31/2021							
2020/2021 Registrations began in December 2019 and are valid for 2 years							
Registered Owners		Registered Locations		Registered Devices		Illegal Electronic Gaming Device Tips	
February	2020-2021	February	2020-2021	February	2020-2021	February	2020-2021
0	42	0	499	0	3860	0	3

Skills-Based Amusement Device Program – as of 03/31/2021							
2021/2022 Registrations began in December 2020 and are valid for 2 years							
Registered Owners		Registered Locations		Registered Devices		Illegal Electronic Gaming Device Tips	
February	2020-2021	February	2020-2021	February	2020-2021	February	2020-2021
1	1	1	1	16	16	0	0

## B Gaming Audit Department

Casino Audit			
Location	Audit Area	Status	Periods Covered
Live! Casino	Compliance & Operations	Completed	February
Rocky Gap	Compliance & Operations	Completed	February
Ocean Downs	Compliance & Operations	Completed	February
Hollywood Casino	Compliance & Operations	Completed	February
Horseshoe Casino	Compliance & Operations	Completed	February
MGM NH Casino	Compliance & Operations	Completed	February
Live! Casino	Compliance & Operations	In process	March-April
Rocky Gap	Compliance & Operations	In process	March-April
Ocean Downs	Compliance & Operations	In process	March-April
Hollywood Casino	Compliance & Operations	In process	March-April
Horseshoe Casino	Compliance & Operations	In process	March-April
MGM NH Casino	Compliance & Operations	In process	March-April

<b>Instant Bingo Hall Locations</b>	<b>F/S Year End</b>	<b>F/S Due Dates</b>	<b>F/S Submitted</b>	<b>2021 Audit Status</b>
Rod 'N' Reel	December 31, 2020	April 30, 2021	N/A	April 2021
Bingo World	December 31, 2020	April 30, 2021	April 9, 2021	April 2021
Traders	December 31, 2020	April 30, 2021	N/A	April 2021
Abners Crab House & Restaurant	December 31, 2020	April 30, 2021	N/A	April 2021
Delta Bingo – Laurel	March 31, 2021	July 31, 2021	N/A	April 2021
Delta Bingo – Waysons	March 31, 2021	July 31, 2021	N/A	April 2021
American Legion Post #206	December 31, 2020	N/A	N/A	April 2021
American Legion Post #7	December 31, 2020	N/A	N/A	April 2021
Laurel Elks #2283	March 31, 2021	N/A	N/A	April 2021
Annapolis Elks (#622)	March 31, 2021	N/A	N/A	April 2021
Annapolis Moose (#296)	April 30, 2021	N/A	N/A	April 2021
Mayo American Legion #226	June 30, 2021	N/A	N/A	April 2021
Severna Park American Legion (#175)	June 30, 2021	N/A	N/A	April 2021

- 1) Staffing.
  - a. One auditor vacancy at Ocean Downs (position must be reposted).
- 2) Next Audit Committee meeting June 24, 2021, immediately following the Commission meeting.
- 3) Annual Regulation Review – Management has reviewed submissions and will draft responses and schedule a meeting with the casinos.

**C Electronic Gaming Device Operations**

	<b>Hollywood</b>	<b>Ocean Downs</b>	<b>Live!</b>	<b>Rocky Gap</b>	<b>Horseshoe</b>	<b>MGM-NH</b>	<b>Bingo Halls</b>
VLT Installs	6	0	151	15	0	1	0
VLT Removals	6	0	36	8	10	26	0
Floor Moves	0	0	90	22	10	20	0
Game Changes	0	0	14	8	8	68	0
Change Requests	3	12	8	5	2	7	0

- 1) ITLM Update - As of 04/7/2021, 367 ITLMs in 87 unique Veterans' Posts are currently operational. 1 Post is closed due to reasons related to the pandemic.
- 2) ITLMs saw a record number of sales in March 2021 at \$1,065,144 which was an increase of 97.3% compared to March 2020 at \$539,785 (all ITLM locations were closed on March 16, 2020 by the Governor's Executive Order).
- 3) A new \$2,499.00 jackpot game was recently launched that offers three games on one machine which is the first of its kind for the ITLM program.
- 4) Quarterly Payout Percentage (January 1 – March 31, 2021):

<b>Hollywood Casino Perryville</b>	<b>Ocean Downs Casino</b>	<b>Live! Casino &amp; Hotel</b>	<b>Rocky Gap Casino Resort</b>	<b>Horseshoe Casino Baltimore</b>	<b>MGM National Harbor</b>
90.26%	91.02%	90.92%	91.24%	91.00%	90.72%

- 5) Rolling 12-month Payout Percentage (April 1, 2020 – March 31, 2021)

<b>Hollywood Casino Perryville</b>	<b>Ocean Downs Casino</b>	<b>Live! Casino &amp; Hotel</b>	<b>Rocky Gap Casino Resort</b>	<b>Horseshoe Casino Baltimore</b>	<b>MGM National Harbor</b>
90.30%	90.97%	90.97%	90.98%	91.15%	90.78%

#### **D Responsible Gambling**

- 1) Voluntary Exclusion Program
  - a) 31 new participants joined the casino VEP in March; the current number of active participants is 2,471.
  - b) There were 17 removals from the VEP in March, for a total of 584.
  - c) To date, 1,369 violations have occurred since the casino VEP began. All violators are subject to criminal trespass charges.
  - d) There were 7 additional enrollments in the lottery VEP in March with 2 removals; the total number of participants is 439.
  - e) There are currently 63 participants in the bingo hall VEP.
- 2) The launch of the new electronic VEP notification process is currently in progress.
- 3) Currently analyzing data from the 2020 MLGCA employee refresher training on responsible gaming.