Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director

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TO: Maryland Lottery and Gaming Commission

Gordon Medenica, Director

FROM: James Logue, Managing Director, Gaming

DATE: November 10, 2020

SUBJECT: Gaming Division Report for the November 2020 Commission Meeting

A Skills-Based Amusement Device Registrations

The table below reflects all Skills-Based registrations processed to date. (Registration for calendar year 2020 began in December of 2019)

| Skills-Based Amusement Device Program – as of 10/31/2020 | | | | | | | |
|--|------|----------------------|------|--------------------|------|--|------|
| Registered Owners | | Registered Locations | | Registered Devices | | Illegal Electronic Gaming Device Tips | |
| October | 2020 | October | 2020 | October | 2020 | October | 2020 |
| 1 | 33 | 2 | 449 | 41 | 3492 | 1 | 3 |

B Gaming Audit Department

| Casino Audit | | | | | | |
|------------------|-------------------------|------------|------------------|--|--|--|
| Location | Audit Area | Status | Periods Covered | | | |
| Live! Casino | Compliance & Operations | Completed | September | | | |
| Rocky Gap | Compliance & Operations | Completed | September | | | |
| Ocean Downs | Compliance & Operations | Completed | September | | | |
| Hollywood Casino | Compliance & Operations | Completed | September | | | |
| Horseshoe Casino | Compliance & Operations | Completed | September | | | |
| MGM NH Casino | Compliance & Operations | Completed | September | | | |
| Live! Casino | Compliance & Operations | In process | October-November | | | |
| Rocky Gap | Compliance & Operations | In process | October-November | | | |
| Ocean Downs | Compliance & Operations | In process | October-November | | | |
| Hollywood Casino | Compliance & Operations | In process | October-November | | | |
| Horseshoe Casino | Compliance & Operations | In process | October-November | | | |
| MGM NH Casino | Compliance & Operations | In process | October-November | | | |

| Instant Bingo Hall | F/S Year End | F/S Due Dates | F/S Submitted | 2020 Audit | |
|--------------------------------|-------------------|----------------|---------------------|---------------|--|
| Locations | | | | Status | |
| Rod 'N' Reel | December 31, 2019 | April 30, 2020 | June 19, 2020 | November 2020 | |
| Bingo World | December 31, 2019 | April 30, 2020 | June 27, 2020 | November 2020 | |
| Traders | December 31, 2019 | April 30, 2020 | October 29, 2020 | November 2020 | |
| Abners Crab House & Restaurant | December 31, 2019 | April 30, 2020 | April 22, 2020 | November 2020 | |
| Delta Bingo – Laurel | March 31, 2020 | July 31, 2020 | August 5, 2020 | November 2020 | |
| Delta Bingo – Waysons | March 31, 2020 | July 31, 2020 | August 5, 2020 | November 2020 | |
| American Legion Post #206 | December 31, 2019 | N/A | N/A | November 2020 | |
| American Legion Post #7 | December 31, 2019 | N/A | N/A | November 2020 | |
| Laurel Elks #2283 | March 31, 2020 | N/A | N/A | November 2020 | |
| Annapolis Elks (#622) | March 31, 2020 | N/A | N/A | November 2020 | |
| Annapolis Moose (#296) | April 30, 2020 | N/A | N/A | November 2020 | |
| Mayo American Legion #226 | June 30, 2020 | N/A | N/A | November 2020 | |
| Severna Park American Legion | v 00 0000 | 27/4 | 27/4 | N 1 2022 | |
| (#175) | June 30, 2020 | N/A | N/A | November 2020 | |

- 1) Staffing.
 - a. One auditor vacancy at Ocean Downs (posting has closed).
- 2) Next Audit Committee meeting scheduled for December 17, 2020, immediately following the Commission meeting.

C Electronic Gaming Device Operations

| | | Ocean | | Rocky | | MGM- | Bingo |
|-----------------|-----------|-------|-------|-------|-----------|------|-------|
| | Hollywood | Downs | Live! | Gap | Horseshoe | NH | Halls |
| VLT Installs | 0 | 0 | 27 | 0 | 0 | 57 | 43 |
| VLT Removals | 0 | 0 | 53 | 0 | 0 | 173 | 42 |
| Floor Moves | 0 | 0 | 346 | 0 | 0 | 60 | 35 |
| Game Changes | 0 | 0 | 18 | 17 | 0 | 10 | 0 |
| Change Requests | 0 | 0 | 5 | 4 | 3 | 10 | 2 |

- 1) ITLM Update As of 11/4/2020, 350 ITLMs in 84 unique Veterans' Posts are currently operational. 4 Posts have remained closed due to various reasons related to the pandemic.
- 2) ITLM sales in October 2020 (\$837,241) decreased by 4.7% compared to October 2019 (\$878,610).

D Responsible Gambling

- 1) Voluntary Exclusion Program
 - a) 19 new participants joined the casino VEP in October; the current number of active participants is 2,405.
 - b) There were 21 removals from the VEP in October, for a total of 512.
 - c) To date, 1,200 violations have occurred since the casino VEP began. All violators are cited for criminal trespass.
 - d) There were 2 additional enrollments in the lottery VEP in October with 0 removals; the total number of participants is 409.
 - e) There are currently 28 participants in the bingo hall VEP.
- 2) The launch of the new electronic VEP notification process is currently in progress.
- 3) The 2020 MLGCA employee refresher training on responsible gaming has been distributed to staff.