

Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



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TO: Maryland Lottery and Gaming Control Commission
Gordon Medenica, Director

FROM: James Butler, Managing Director
Organizational Compliance

DEPARTMENTS: Government Relations and Human Resources

DATE: October 15, 2020

SUBJECT: Report for the October 2020 Commission Meeting

Following is the status update of ongoing topics in Government Relations and Human Resources for October.

I. GOVERNMENT RELATIONS

1. Maryland Register Actions

Key accomplishments last period:

- *Lottery Regulations:* The Agency's Notice of Final Action on proposed amendments to lottery regulations appeared in the September 11 edition of the *Maryland Register* [20-124-F], page 850. These amendments became effective on September 21. <http://www.dsd.state.md.us/MDR/4719.pdf>
- *Gaming Regulations:* The Agency's Notice of Final Action on proposed amendments to gaming regulations appeared in the October 9 edition of the *Maryland Register* [20-143-F], page 905. These amendments became effective on October 19. <http://www.dsd.state.md.us/MDR/4721.pdf>

Upcoming tasks for this period:

All concerned entities have been provided notice of these final actions.

2. Mandated Reports

Key accomplishments last period:

- *FY20 Annual Customer Service Report:* On October 1, the Agency filed its annual customer service report with the State's Customer Service Committee, in conjunction with Customer Experience Week. See <https://sites.google.com/a/maryland.gov/custsrv/gaming-lottery>
- *2020 Maryland Lottery & Gaming Play Assessment Report:* On September 30, the Agency filed its biennial market analysis report with the Governor, the presiding officers of the House and Senate, the Legislative Policy Committee, and the Secretary of Health. This report surveys jurisdictions of residence, demographic characteristics, and annual net customer spending on gaming products of lottery and casino players. See [http://dlslibrary.state.md.us/publications/Exec/SLGCC/SB3Ch4\(6\)\(2007\)SS_2019.pdf](http://dlslibrary.state.md.us/publications/Exec/SLGCC/SB3Ch4(6)(2007)SS_2019.pdf)

- *Annual Report on Maryland Casinos Calendar Year 2019:* On October 1, the Agency filed its annual report with the Governor and the presiding officers of the House and Senate. This report covers the casino licensee operating status, revenue totals, crime statistics, and community engagement activities for each casino during the reporting period from January 1, 2019 through December 31, 2019. See http://dlslibrary.state.md.us/publications/Exec/SLGCC/SG9-1A-34_2019.pdf
- *Sports Wagering Consultant's Report:* On September 30, the Agency received the final report of the Sports Wagering NAICS Codes Report from our Consultant, Keen Independent Research, LLC ("Keen"). The Agency forwarded Keen's report to the Maryland Department of Transportation ("MDOT") so that its MBE Disparity Consultant can review Keen's NAICS Codes Report. Once this review is completed, MDOT will file its consultant's final report with the Commission and the Legislative Policy Committee.

Upcoming tasks for this period:

As statutorily required, the Agency has filed these mandated reports by the designated dates with the individuals and entities listed above.

II. HUMAN RESOURCE MATTERS

The Human Resource (HR) Department continues to monitor and educate Agency Managers on COVID-19 related medical absences and teleworking procedures. HR is continually monitoring each COVID-19 related medical issue independently to ensure that our employees stay safe and protected. In addition, HR is currently completing annual training requirements in order to maintain certifications and roles within the Workday system.

HR has been emailing staff to update necessary data within Workday to ensure all staff receive their health benefits information during the open enrollment period, which runs until November 13. HR is also encouraging staff to join the leave bank program during this timeframe.

HR has submitted sixteen (16) hiring freeze exception requests to the Department of Budget and Management (DBM) for approval. DBM approved nine (9) of our exception requests, and HR has now begun the required recruitment process for these approved positions. The Agency will submit a request for reconsideration for the seven (7) unapproved requests.

HR submitted its annual EEO Report to DBM on October 15, 2020.