

Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



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TO: Maryland Lottery and Gaming Commission
Gordon Medenica, Director

FROM: James Logue, Managing Director, Gaming

DATE: October 13, 2020

SUBJECT: Gaming Division Report for the October 2020 Commission Meeting

A Skills-Based Amusement Device Registrations

The table below reflects all Skills-Based registrations processed to date.
(Registration for calendar year 2020 began in December of 2019)

Skills-Based Amusement Device Program – as of 09/30/2020							
Registered Owners		Registered Locations		Registered Devices		Illegal Electronic Gaming Device Tips	
September	2020	September	2020	September	2020	September	2020
3	32	3	447	247	3451	0	2

B Gaming Audit Department

Casino Audit			
Location	Audit Area	Status	Periods Covered
Live! Casino	Compliance & Operations	Completed	August
Rocky Gap	Compliance & Operations	Completed	August
Ocean Downs	Compliance & Operations	Completed	August
Hollywood Casino	Compliance & Operations	Completed	August
Horseshoe Casino	Compliance & Operations	Completed	August
MGM NH Casino	Compliance & Operations	Completed	August
Live! Casino	Compliance & Operations	In process	September-October
Rocky Gap	Compliance & Operations	In process	September-October
Ocean Downs	Compliance & Operations	In process	September-October
Hollywood Casino	Compliance & Operations	In process	September-October
Horseshoe Casino	Compliance & Operations	In process	September-October
MGM NH Casino	Compliance & Operations	In process	September-October

Instant Bingo Hall Locations	F/S Year End	F/S Due Dates	F/S Submitted	2020 Audit Status
Rod 'N' Reel	December 31, 2019	April 30, 2020	June 19, 2020	October 2020
Bingo World	December 31, 2019	April 30, 2020	June 27, 2020	October 2020
Traders	December 31, 2019	April 30, 2020	Pending CPA Audit	October 2020
Abners Crab House & Restaurant	December 31, 2019	April 30, 2020	April 22, 2020	October 2020
Delta Bingo – Laurel	March 31, 2020	July 31, 2020	August 5, 2020	October 2020
Delta Bingo – Waysons	March 31, 2020	July 31, 2020	August 5, 2020	October 2020
American Legion Post #206	December 31, 2019	N/A	N/A	October 2020
American Legion Post #7	December 31, 2019	N/A	N/A	October 2020
Laurel Elks #2283	March 31, 2020	N/A	N/A	October 2020
Annapolis Elks (#622)	March 31, 2020	N/A	N/A	October 2020
Annapolis Moose (#296)	April 30, 2020	N/A	N/A	October 2020
Mayo American Legion #226	June 30, 2020	N/A	N/A	October 2020
Severna Park American Legion (#175)	June 30, 2020	N/A	N/A	October 2020

- 1) Staffing.
 - a. One auditor vacancy at Ocean Downs (position has been posted).
- 2) Next Audit Committee meeting scheduled for December 17, 2020, immediately following the Commission meeting.

C Electronic Gaming Device Operations

	Hollywood	Ocean Downs	Live!	Rocky Gap	Horseshoe	MGM-NH	Bingo Halls
VLT Installs	0	0	16	0	0	16	0
VLT Removals	0	0	50	0	0	98	0
Floor Moves	10	0	260	0	0	181	1
Game Changes	2	0	30	44	5	16	0
Change Requests	3	0	6	4	3	9	1

- 1) ITLM Update - As of 10/7/2020, 344 ITLMs in 84 unique Veterans' Posts are currently operational. 4 Posts have remained closed due to various reasons related to the pandemic.
- 2) ITLM sales in September 2020 (\$823,357) decreased by 1.6% compared to September 2019 (\$836,737).

3) Quarterly Payout Percentage (July 1 – September 30, 2020):

Hollywood Casino Perryville	Ocean Downs Casino	Live! Casino & Hotel	Rocky Gap Casino Resort	Horseshoe Casino Baltimore	MGM National Harbor
90.11%	90.93%	91.00%	90.49%	91.27%	90.57%

4) Rolling 12-month Payout Percentage (October 1, 2019 – September 30, 2020):

Hollywood Casino Perryville	Ocean Downs Casino	Live! Casino & Hotel	Rocky Gap Casino Resort	Horseshoe Casino Baltimore	MGM National Harbor
90.39%	91.23%	91.27%	90.80%	91.17%	90.87%

D Responsible Gambling

- 1) Voluntary Exclusion Program
 - a) 31 new participants joined the casino VEP in September; the current number of active participants is 2,407.
 - b) There were 20 removals from the VEP in September, for a total of 491.
 - c) To date, 1,166 violations have occurred since the casino VEP began. All violators are cited for criminal trespass.
 - d) There were 3 additional enrollments in the lottery VEP in September with 2 removals; the total number of participants is 407.
 - e) There are currently 21 participants in the bingo hall VEP.
- 2) The launch of the new electronic VEP notification process is currently in progress.
- 3) A MARG meeting conference call was held on October 8.
- 4) The 2020 MLGCA employee refresher training on responsible gaming has been distributed to staff.