

Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



Montgomery Park Business Center
1800 Washington Blvd., Suite 330
Baltimore, Maryland 21230

Tel: 410-230-8800
TTY users call Maryland Relay
www.mdlottery.com

TO: Maryland Lottery and Gaming Control Commission
Gordon Medenica, Director

FROM: James Butler, Managing Director
Organizational Compliance

DEPARTMENTS: Governmental Matters and Human Resources

DATE: September 15, 2020

SUBJECT: Report for the September 2020 Commission Meeting

Following is the status update of ongoing matters in Governmental Matters and the Human Resources Department for August.

I. **GOVERNMENTAL MATTERS**

1. **Maryland Register Actions**

Key accomplishments last period:

The Agency's Notice of Final Action on proposed amendments to lottery regulations appeared in the September 11 edition of the *Maryland Register* [20-124-F], page 850. These amendments will become effective on September 21. The Commission approved these amendments on May 28, 2020, and the Agency's Notice of Proposed Action appeared in the July 17 edition of the *Maryland Register*. The public comment period on these amendments ran from July 17 to August 17.

On September 29, The Agency will file its Notice of Final Action on proposed amendments to gaming regulations, which appeared in the August 14 edition of the *Maryland Register* [20-143-P], pages 803-807. The public comment period on these amendments ran from August 14 to September 14, and the Agency received no comments. It is anticipated that these amendments will be published in the October 9 edition of the *Maryland Register*, and will become effective on October 19. The Commission approved these amendments on June 25, 2020.

Upcoming tasks for this period:

All concerned entities have been provided notice of the proposed actions, and the Agency will file the necessary Notice of Final Action on these proposed amendments to the gaming regulations at the designated time noted above.

2. **Mandated Reports**

Key accomplishments last period:

FY20 Annual Customer Service Report – On August 13, the Agency filed a draft of its annual customer service report with the State's Customer Service Committee. The final version of the report is currently under review by the Committee. The final Customer Service Report will be released on or about October 1, in conjunction with Customer Experience Week.

Annual Report on Maryland Casinos Calendar Year 2019 – The Agency completed a draft of this annual report that must be filed each year with the Governor and Maryland General Assembly. This annual report covers the licensee status, revenue totals, crime statistics, and community engagement activities for each casino during the reporting period of January 1, 2019 through December 31, 2019. It is anticipated that the final report will be filed by October 1.

Upcoming tasks for this period:

As statutorily required, these mandated reports will be filed by the designated dates with the individuals and entities proscribed.

II. HUMAN RESOURCE MATTERS

The Human Resource (HR) Department continues to monitor and educate Agency Managers on COVID-19 related medical absences and teleworking procedures. HR is continually monitoring each COVID-19 related medical issue independently to ensure that our employees stay safe and protected.

HR has submitted thirteen (13) hiring freeze exemption requests to the Department of Budget and Management for approval. If approved, HR will begin the required recruitment process for the positions specifically approved.