

# Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



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TO: Maryland Lottery and Gaming Commission  
Gordon Medenica, Director

FROM: James Logue, Managing Director, Gaming

DATE: September 15, 2020

SUBJECT: Gaming Division Report for the September 2020 Commission Meeting

## A Skills-Based Amusement Device Registrations

The table below reflects all Skills-Based registrations processed to date.  
(Registration for calendar year 2020 began in December of 2019)

Skills-Based Amusement Device Program – as of 08/31/2020							
Registered Owners		Registered Locations		Registered Devices		Illegal Electronic Gaming Device Tips	
August	2020	August	2020	August	2020	August	2020
1	29	1	444	62	3204	0	2

## B Gaming Audit Department

Casino Audit			
Location	Audit Area	Status	Periods Covered
Live! Casino	Compliance & Operations	Completed	July
Rocky Gap	Compliance & Operations	Completed	July
Ocean Downs	Compliance & Operations	Completed	July
Hollywood Casino	Compliance & Operations	Completed	July
Horseshoe Casino	Compliance & Operations	Completed	July
MGM NH Casino	Compliance & Operations	Completed	July
Live! Casino	Compliance & Operations	In process	August-September
Rocky Gap	Compliance & Operations	In process	August-September
Ocean Downs	Compliance & Operations	In process	August-September
Hollywood Casino	Compliance & Operations	In process	August-September
Horseshoe Casino	Compliance & Operations	In process	August-September
MGM NH Casino	Compliance & Operations	In process	August-September

<b>Instant Bingo Hall Locations</b>	<b>F/S Year End</b>	<b>F/S Due Dates</b>	<b>F/S Submitted</b>	<b>2020 Audit Status</b>
Rod 'N' Reel	December 31, 2019	April 30, 2020	June 19, 2020	September 2020
Bingo World	December 31, 2019	April 30, 2020	June 27, 2020	September 2020
Traders	December 31, 2019	April 30, 2020	Pending CPA Audit	September 2020
Abners Crab House & Restaurant	December 31, 2019	April 30, 2020	April 22, 2020	September 2020
Delta Bingo – Laurel	March 31, 2020	July 31, 2020	August 5, 2020	September 2020
Delta Bingo – Waysons	March 31, 2020	July 31, 2020	August 5, 2020	September 2020
American Legion Post #206	December 31, 2019	N/A	N/A	September 2020
American Legion Post #7	December 31, 2019	N/A	N/A	September 2020
Laurel Elks #2283	March 31, 2020	N/A	N/A	September 2020
Annapolis Elks (#622)	March 31, 2020	N/A	N/A	September 2020
Annapolis Moose (#296)	April 30, 2020	N/A	N/A	September 2020
Mayo American Legion #226	June 30, 2020	N/A	N/A	September 2020
Severna Park American Legion (#175)	June 30, 2020	N/A	N/A	September 2020

- 1) Staffing.
  - a. One auditor vacancy at Ocean Downs (current hiring freeze).
- 2) Next Audit Committee meeting scheduled for September 24, 2020, immediately following the Commission meeting.

**C Electronic Gaming Device Operations**

	<b>Hollywood</b>	<b>Ocean Downs</b>	<b>Live!</b>	<b>Rocky Gap</b>	<b>Horseshoe</b>	<b>MGM-NH</b>	<b>Bingo Halls</b>
VLT Installs	0	0	0	7	0	53	0
VLT Removals	0	0	24	7	0	154	0
Floor Moves	4	0	73	0	0	70	16
Game Changes	17	0	27	51	4	6	0
Change Requests	5	0	6	5	1	9	2

- 1) ITLM Update - As of 9/9/2020, 339 ITLMs in 82 unique Veterans' Posts are currently operational. 6 Posts have remained closed due to various reasons related to the pandemic.
- 2) ITLM sales in August 2020 (\$784,289) decreased by 11.9% compared to August 2019 (\$890,338).

## **D Responsible Gambling**

- 1) Voluntary Exclusion Program
  - a) 18 new participants joined the casino VEP in August; the current number of active participants is 2,396.
  - b) There were 16 removals from the VEP in August, for a total of 471.
  - c) To date, 1,131 violations have occurred since the casino VEP began. All violators are cited for criminal trespass.
  - d) There were 7 additional enrollments in the lottery VEP in August with 1 removal; the total number of participants is 406.
  - e) There are currently 21 participants in the bingo hall VEP. 1 removal in August.
- 2) The launch of the new electronic VEP notification process is currently in progress.
- 3) A MARG meeting conference call has been scheduled for October 8.
- 4) The 2020 MLGCA employee refresher training on responsible gaming has been distributed to staff.