

Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



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TO: Maryland Lottery and Gaming Control Commission
Gordon Medenica, Director

FROM: James Butler, Managing Director
Organizational Compliance

DIVISIONS: Policy and Human Resources

DATE: August 17, 2020

SUBJECT: Report for the August 2020 Commission Meeting

Following is the status update of ongoing matters in Policy Department and Human Resources Department for August.

I. POLICY MATTERS

1. Maryland Register Actions

Key accomplishments last period:

The Agency's Notice of Proposed Action on proposed amendments to lottery regulations appeared in the July 17 edition of the *Maryland Register* [20-124-P], pages 723-724. The Commission approved these amendments on May 28, 2020. The public comment period on these amendments ran from July 17 to August 17. The Agency will file its Notice of Final Action concerning these proposed amendments on September 1, 2020. It is anticipated that these amendments will be published in the September 11 edition of the *Maryland Register*, and will become effective on September 21.

The Agency's Notice of Proposed Action on proposed amendments to gaming regulations appeared in the August 14 edition of the *Maryland Register* [20-143-P], pages 803-807. The Commission approved these amendments on June 25, 2020. The public comments period on these amendments runs from August 14 to September 14. The Agency will file its Notice of Final Action concerning these proposed amendments on September 29, 2020. It is anticipated that these amendments will be published in the October 9 edition of the *Maryland Register*, and will become effective on October 19.

Upcoming tasks for this period:

All concerned entities have been provided notice of the proposed actions, and the Agency will file the Notices of Final Actions on these proposed amendments at the designated times noted above.

2. Mandated Reports

Key accomplishments last period:

FY20 Annual Customer Service Report – On August 13, the Agency filed a draft of its annual customer service report with the State's Customer Service Committee. The final version will be due to the Committee by September 1. The final Customer Service Report will be released on or about October 1, in conjunction with Customer Experience Week.

Annual Report on Maryland Casinos Calendar Year 2019 – The Agency completed a draft of this annual report that must be filed with the Governor and Maryland General Assembly. This annual report covers the licensee status, revenue totals, crime statistics, and community engagement activities for each casino during the reporting period of January 1, 2019 through December 31, 2019. It is anticipated that the report will be filed by October 1.

Upcoming tasks for this period:

As statutorily required, these mandated reports will be filed by the designated dates with the individuals and entities proscribed.

II. HUMAN RESOURCE MATTERS

The Human Resource (HR) Department continues to monitor and educate Agency Managers on COVID-19 related medical absences and teleworking procedures. HR is continually monitoring each COVID-19 related medical issue independently to ensure that our employees stay safe and protected.