Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director

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TO: Maryland Lottery and Gaming Commission

Gordon Medenica, Director

FROM: James Logue, Managing Director, Gaming

DATE: April 14, 2020

SUBJECT: Gaming Division Report for the April 2020 Commission Meeting

A Skills-Based Amusement Device Registrations

The table below reflects all Skills-Based registrations processed to date. (Registration for calendar year 2020 began in December of 2019)

	Skills-Based Amusement Device Program – as of 03/31/2020								
				Illegal Electronic					
Registered Owners		Registered Locations		Registered Devices		Gaming Device Tips			
March	2020	March	2020	March	2020	March	2020		
2	28	98	443	357	3141	0	0		

B Gaming Audit Department

Casino Audit							
Location	Audit Area	Status	Periods Covered				
Live! Casino	Compliance & Operations	Completed	January				
Rocky Gap	Compliance & Operations	Completed	January				
Ocean Downs	Compliance & Operations	Completed	January				
Hollywood Casino	Compliance & Operations	Completed	January				
Horseshoe Casino	Compliance & Operations	Completed	January				
MGM NH Casino	Compliance & Operations	Completed	January				
Live! Casino	Compliance & Operations	In process	February - March				
Rocky Gap	Compliance & Operations	In process	February - March				
Ocean Downs	Compliance & Operations	In process	February - March				
Hollywood Casino	Compliance & Operations	In process	February - March				
Horseshoe Casino	Compliance & Operations	In process	February - March				
MGM NH Casino	Compliance & Operations	In process	February - March				

Instant Bingo Hall	F/S Year End	F/S Due Dates	F/S Submitted	2020 Audit
Locations				Status
Rod 'N' Reel	December 31, 2019	April 30, 2020	N/A	Postponed
Bingo World	December 31, 2019	April 30, 2020	N/A	Postponed
Traders	December 31, 2019	April 30, 2020	N/A	Postponed
Abners Crab House & Restaurant	December 31, 2019	April 30, 2020	N/A	Postponed
Delta Bingo – Laurel	March 31, 2020	July 31, 2020	N/A	Postponed
Delta Bingo – Waysons	March 31, 2020	July 31, 2020	N/A	Postponed
American Legion Post #206	December 31, 2019	N/A	N/A	Postponed
American Legion Post #7	December 31, 2019	N/A	N/A	Postponed
Laurel Elks #2283	March 31, 2020	N/A	N/A	Postponed
Annapolis Elks (#622)	March 31, 2020	N/A	N/A	Postponed
Annapolis Moose (#296)	April 30, 2020	N/A	N/A	Postponed
Mayo American Legion #226	June 30, 2020	N/A	N/A	Postponed
Severna Park American Legion				•
(#175)	June 30, 2020	N/A	N/A	Postponed

1) Staffing.

- a. One auditor vacancy at Ocean Downs.
- 2) Audit Committee meeting April 23, 2020, immediately following the Commission meeting.
- 3) Casino responses for the yearly regulation review were received March 30, 2020. Currently under staff review.
- 4) Standard table game rules
 - a. 3 Card poker progressive

C Electronic Gaming Device Operations

	Hollywood	Ocean Downs	Live!	Rocky Gap	Horseshoe	MGM- NH	Bingo Halls
VLT Installs	0	8	29	0	0	0	0
VLT Removals	0	8	29	2	0	20	0
Floor Moves	16	0	43	72	0	22	0
Game Changes	2	10	20	0	0	43	10
Change Requests	4	2	5	5	2	5	2

- 1) ITLM Update Operations at all 89 Veterans Posts were suspended when the posts closed on 3/16/20 in compliance with Governor Hogan's Covid-19 State of Emergency declaration.
- 2) Quarterly Payout Percentage (January 1 March 31, 2020):

Hollywood Casino	Ocean Downs Casino	Live! Casino & Hotel	Rocky Gap Casino	Horseshoe Casino	MGM National
Perryville			Resort	Baltimore	Harbor
90.42%	91.36%	91.31%	90.93%	91.00%	91.10%

3) Rolling 12-month Payout Percentage (April 1, 2019 – March 31, 2020):

Hollywood Casino	Ocean Downs	Live! Casino & Hotel	Rocky Gap Casino Resort	Horseshoe Casino Baltimore	MGM National Harbor
Perryville	t acina				
Perryville	Casino		Result	Daitimore	пагрог

D Responsible Gambling

- 1) Voluntary Exclusion Program
 - a) 32 new participants joined the casino VEP in February and 16 in March; the current number of active participants is 2,406.
 - b) There were 16 removals from the VEP in February and 8 in March, for a total of 423.
 - c) To date, 1,040 violations have occurred since the casino VEP began. All violators are cited for criminal trespass.
 - d) There were 2 additional enrollments in the lottery VEP in February and 2 in March with 4 removals in February and none in March; the total number of participants is 400.
 - e) There are currently 24 participants in the bingo hall VEP.
- 2) The launch of the new electronic VEP notification process is currently in progress.
- 3) The MARG meeting scheduled for April 15 was postponed and will be rescheduled at a later date.