Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director

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TO: Maryland Lottery and Gaming Commission

Gordon Medenica, Director

FROM: James Logue, Managing Director, Gaming

DATE: January 14, 2020

SUBJECT: Gaming Division Report for the January 2020 Commission Meeting

A Skills-Based Amusement Device Registrations

The table below reflects all Skills-Based registrations processed to date. (Registration for calendar year 2020 began in December of 2019)

| | Skills-Based Amusement Device Program – as of 12/31/2019 | | | | | | | |
|-------------------|--|----------------------|------|--------------------|------|--------------------|------|--|
| | | | | | | Illegal Electronic | | |
| Registered Owners | | Registered Locations | | Registered Devices | | Gaming Device Tips | | |
| December 2020 | | December | 2020 | December | 2020 | December | 2020 | |
| 4 | 4 | 11 | 11 | 202 | 202 | 0 | 0 | |

| | Skills-Based Amusement Device Program – CY 2019 | | | | | | | |
|-------------------|---|----------------------|------|--------------------|------|--|------|--|
| Registered Owners | | Registered Locations | | Registered Devices | | Illegal Electronic Gaming Device Tips | | |
| | 2019 | | 2019 | | 2019 | | 2019 | |
| | 55 | | 542 | | 3881 | | 1 | |

B Gaming Audit Department

| Casino Audit | | | | | | | |
|------------------|-------------------------|------------|--------------------|--|--|--|--|
| Location | Audit Area | Status | Periods Covered | | | | |
| Live! Casino | Compliance & Operations | Completed | November | | | | |
| Rocky Gap | Compliance & Operations | Completed | November | | | | |
| Ocean Downs | Compliance & Operations | Completed | November | | | | |
| Hollywood Casino | Compliance & Operations | Completed | November | | | | |
| Horseshoe Casino | Compliance & Operations | Completed | November | | | | |
| MGM NH Casino | Compliance & Operations | Completed | November | | | | |
| Live! Casino | Compliance & Operations | In process | December - January | | | | |
| Rocky Gap | Compliance & Operations | In process | December – January | | | | |
| Ocean Downs | Compliance & Operations | In process | December – January | | | | |
| Hollywood Casino | Compliance & Operations | In process | December – January | | | | |
| Horseshoe Casino | Compliance & Operations | In process | December – January | | | | |
| MGM NH Casino | Compliance & Operations | In process | December - January | | | | |

| Instant Bingo Hall – 2019 Annual Financial Statement Audit/Review Status | | | | | | | |
|--|-------------------|----------------|---------------|----------------------|--|--|--|
| Instant Bingo Hall Locations | F/S Year End | F/S Due Dates | F/S Submitted | 2020 Audit Status | | | |
| Rod 'N' Reel | December 31, 2019 | April 30, 2020 | N/A | January 2020 | | | |
| Bingo World | December 31, 2019 | April 30, 2020 | N/A | January 2020 | | | |
| Traders | December 31, 2019 | April 30, 2020 | N/A | January 2020 | | | |
| Abners Crab House & Restaurant | December 31, 2019 | April 30, 2020 | N/A | January 2020 | | | |
| Delta Bingo – Laurel | March 31, 2020 | July 31, 2020 | N/A | January 2020 | | | |
| Delta Bingo – Waysons | March 31, 2020 | July 31, 2020 | N/A | January 2020 | | | |
| American Legion Post #206 | December 31, 2019 | N/A | N/A | January 2020 | | | |
| American Legion Post #7 | December 31, 2019 | N/A | N/A | January 2020 | | | |
| Laurel Elks #2283 | March 31, 2020 | N/A | N/A | January 2020 | | | |
| Annapolis Elks (#622) | March 31, 2020 | N/A | N/A | January 2020 | | | |
| Annapolis Moose (#296) | April 30, 2020 | N/A | N/A | January 2020 | | | |
| Mayo American Legion #226 | June 30, 2020 | N/A | N/A | January 2020 | | | |
| Severna Park American Legion (#175) | June 30, 2020 | N/A | N/A | January 2020 | | | |

1) Staffing.

- a. One auditor vacancy at Ocean Downs.
- b. One auditor vacancy at Hollywood.
- c. One auditor vacancy at Horseshoe
- d. One audit supervisor vacancy covering both Live! and Rocky Gap
- 2) Next Audit Committee meeting March 26, 2020, immediately following the Commission meeting.
- 3) Annual casino regulation review notifications scheduled to be sent this month.
- 4) Standard table game rules.
 - a. Baccarat Any pair side wager.
 - b. Baccarat Lucky Nines side wager.

C Electronic Gaming Device Operations

| | Hollywood | Ocean Downs | Live! | Rocky Gap | Horseshoe | MGM- NH | Bingo Halls |
|-----------------|-----------|----------------|-------|--------------|-----------|------------|----------------|
| VLT Installs | 0 | 0 | 18 | 5 | 2 | 25 | 8 |
| VLT Removals | 0 | 0 | 18 | 5 | 0 | 27 | 8 |
| Floor Moves | 0 | 62 | 18 | 10 | 0 | 53 | 0 |
| Game Changes | 7 | 11 | 2 | 9 | 4 | 7 | 0 |
| Change Requests | 6 | 5 | 3 | 4 | 2 | 11 | 2 |

- 1) ITLM Update As of 1/8/2020, 378 ITLMs in 89 unique Veterans' Posts are currently operational.
- 2) ITLM sales in December 2019 (\$914,466) increased by 10% compared to December 2018 (\$831,117). ITLM sales in CY 2019 (\$10,374,592) increased by 10.6% compared to CY 2018 (\$9,380,607).
- 3) Phase II machines (prizes over \$600) are now offered in 51 posts.
- 4) Quarterly Payout Percentage (October 1 December 31, 2019):

| Hollywood Casino | Ocean Downs Casino | Live! Casino & Hotel | Rocky Gap Casino | Horseshoe Casino | MGM National |
|---------------------|-----------------------|-------------------------|---------------------|---------------------|-----------------|
| Perryville | | | Resort | Baltimore | Harbor |
| 90.69% | 91.62% | 91.49% | 91.08% | 91.28% | 90.93% |

5) Calendar Year 2019 Payout Percentage (January 1, 2019 – December 31, 2019):

| Hollywood Casino Perryville | Ocean Downs Casino | Live! Casino & Hotel | Rocky Gap Casino Resort | Horseshoe Casino Baltimore | MGM National Harbor |
|-----------------------------------|--------------------------|-------------------------|-------------------------------|----------------------------------|---------------------------|
| 90.47% | 91.54% | 91.50% | 91.10% | 91.37% | 90.98% |

D Responsible Gambling

- 1) Voluntary Exclusion Program
 - a) 22 new participants joined the casino VEP in December; the current number of active participants is 2,342.
 - b) There were 11 removals from the VEP in December and 388 in total.
 - c) To date, 967 violations have occurred since the casino VEP began. All violators are cited for criminal trespass.
 - d) There were 4 additional enrollments in the lottery VEP and 2 removals; the total number of participants is 396.
 - e) There are currently 23 participants in the bingo hall VEP.
- 2) The launch of the new electronic VEP notification process is currently in progress.