Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director

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| TO: | Maryland Lottery and Gaming Commission Gordon Medenica, Director |
|----------|---|
| FROM: | James Logue, Managing Director, Gaming |
| DATE: | September 17, 2019 |
| SUBJECT: | Gaming Division Report for the September 2019 Commission Meeting |

A Skills-Based Amusement Device Registrations

The table below reflects all Skills-Based registrations processed to date. (Registration for calendar year 2019 began in December of 2018)

| Skills-Based Amusement Device Program – as of 8/31/2019 | | | | | | | |
|---|------|----------------------|------|--------------------|------|--|------|
| Registered Owners | | Registered Locations | | Registered Devices | | Illegal Electronic Gaming Device Tips | |
| August | 2019 | August | 2019 | August | 2019 | August | 2019 |
| 2 | 50 | 7 | 528 | 61 | 3828 | 0 | 1 |

B Gaming Audit Department

| Casino Audit | | | | | | | |
|------------------|-------------------------|------------|--------------------|--|--|--|--|
| Location | Audit Area | Status | Periods Covered | | | | |
| Live! Casino | Compliance & Operations | Completed | July | | | | |
| Rocky Gap | Compliance & Operations | Completed | July | | | | |
| Ocean Downs | Compliance & Operations | Completed | July | | | | |
| Hollywood Casino | Compliance & Operations | Completed | July | | | | |
| Horseshoe Casino | Compliance & Operations | Completed | July | | | | |
| MGM NH Casino | Compliance & Operations | Completed | July | | | | |
| Live! Casino | Compliance & Operations | In process | August - September | | | | |
| Rocky Gap | Compliance & Operations | In process | August – September | | | | |
| Ocean Downs | Compliance & Operations | In process | August – September | | | | |
| Hollywood Casino | Compliance & Operations | In process | August – September | | | | |
| Horseshoe Casino | Compliance & Operations | In process | August – September | | | | |
| MGM NH Casino | Compliance & Operations | In process | August – September | | | | |

| Instant Bingo Hall – 2019 Annual Financial Statement Audit/Review Status | | | | | | |
|--|-------------------|----------------|----------------|----------------------|--|--|
| Instant Bingo Hall Locations | F/S Year End | F/S Due Dates | F/S Submitted | 2019 Audit Status | | |
| Rod 'N' Reel | December 31, 2018 | April 30, 2019 | April 30, 2019 | September 2019 | | |
| Bingo World | December 31, 2018 | April 30, 2019 | May 9, 2019 | September 2019 | | |
| Traders | December 31, 2018 | April 30, 2019 | June 3, 2019 | September 2019 | | |
| Abners Crab House & Restaurant | December 31, 2018 | April 30, 2019 | May 30, 2019 | September 2019 | | |
| Delta Bingo – Laurel | March 31, 2019 | July 31, 2019 | August 5, 2019 | September 2019 | | |
| Delta Bingo – Waysons | March 31, 2019 | July 31, 2019 | August 5, 2019 | September 2019 | | |
| American Legion Post #206 | December 31, 2018 | N/A | N/A | September 2019 | | |
| American Legion Post #7 | December 31, 2018 | N/A | N/A | September 2019 | | |
| Laurel Elks #2283 | March 31, 2019 | N/A | N/A | September 2019 | | |
| Annapolis Elks (#622) | March 31, 2019 | N/A | N/A | September 2019 | | |
| Annapolis Moose (#296) | April 30, 2019 | N/A | N/A | September 2019 | | |
| Mayo American Legion #226 | June 30, 2019 | N/A | N/A | September 2019 | | |
| Severna Park American Legion (#175) | June 30, 2019 | N/A | N/A | September 2019 | | |

1) Staffing.

a. One auditor vacancy at Horseshoe.

- 2) Audit committee meeting immediately following today's Commission meeting.
- Standard Table Game Rules New Games.
 a. Player's Edge

C Electronic Gaming Device Operations

| | Hollywood | Ocean Downs | Live! | Rocky Gap | Horseshoe | MGM- NH | Bingo Halls |
|-----------------|-----------|----------------|-------|--------------|-----------|------------|----------------|
| VLT Installs | 2 | 2 | 68 | 0 | 30 | 9 | 14 |
| VLT Removals | 2 | 2 | 57 | 0 | 30 | 9 | 14 |
| Floor Moves | 6 | 7 | 68 | 0 | 3 | 40 | 0 |
| Game Changes | 8 | 18 | 14 | 13 | 129 | 59 | 1 |
| Change Requests | 4 | 4 | 9 | 2 | 7 | 11 | 4 |

- ITLM Update As of 9/10/19, 371 ITLMs in 88 unique Veterans' Posts are currently operational. The ITLM Program as a whole has contributed over \$19.8 million in profits to the participating Posts since September 2014.
- 2) ITLM sales in August 2019 (\$898,533) increased by 17.5% compared to August 2018 (\$764,788).
- 3) Phase II machines (prizes over \$600) are now offered in 45 posts.

D Responsible Gambling

- 1) Voluntary Exclusion Program
 - a) 27 new participants joined the casino VEP program in August; the current number of active participants is 2,252.
 - b) There were 6 removals from the VEP in June/July and 344 in total.
 - c) To date, 880 violations have occurred since the casino VEP began. All violators are cited for criminal trespass.
 - d) There were 4 additional enrollments on the lottery VEP list and 0 removals; the total number of participants is 375.
 - e) There are currently 18 participants in the bingo hall VEP program.
- 2) The launch of the new electronic VEP notification process is currently in progress.
- 3) Our Responsible Gambling Program Director met with the Washington DC Health Department to assist them with their implementation of responsible gaming initiatives relating to their sports betting program.