Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director

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TO: Maryland Lottery and Gaming Commission

Gordon Medenica, Director

FROM: James Logue, Managing Director, Gaming

DATE: August 13, 2019

SUBJECT: Gaming Division Report for the August 2019 Commission Meeting

A Skills-Based Amusement Device Registrations

The table below reflects all Skills-Based registrations processed to date. (Registration for calendar year 2019 began in December of 2018)

| Skills-Based Amusement Device Program – as of 7/31/2019 | | | | | | | | |
|---|----------|--------------|----------------------|------|--------------------|------|--|--|
| Registered | l Owners | Registered l | Registered Locations | | Registered Devices | | Illegal Electronic Gaming Device Tips | |
| July | 2019 | July | 2019 | July | 2019 | July | 2019 | |
| 2 | 48 | 3 | 521 | 4 | 3767 | 0 | 1 | |

B Gaming Audit Department

| Casino Audit | | | | | | | |
|------------------|-------------------------|------------|-----------------|--|--|--|--|
| Location | Audit Area | Status | Periods Covered | | | | |
| Live! Casino | Compliance & Operations | Completed | June | | | | |
| Rocky Gap | Compliance & Operations | Completed | June | | | | |
| Ocean Downs | Compliance & Operations | Completed | June | | | | |
| Hollywood Casino | Compliance & Operations | Completed | June | | | | |
| Horseshoe Casino | Compliance & Operations | Completed | June | | | | |
| MGM NH Casino | Compliance & Operations | Completed | June | | | | |
| Live! Casino | Compliance & Operations | In process | July-August | | | | |
| Rocky Gap | Compliance & Operations | In process | July-August | | | | |
| Ocean Downs | Compliance & Operations | In process | July-August | | | | |
| Hollywood Casino | Compliance & Operations | In process | July-August | | | | |
| Horseshoe Casino | Compliance & Operations | In process | July-August | | | | |
| MGM NH Casino | Compliance & Operations | In process | July-August | | | | |

| Instant Bingo Hall – 2019 Annual Financial Statement Audit/Review Status | | | | | | | |
|--|-------------------|----------------|----------------|----------------------|--|--|--|
| Instant Bingo Hall Locations | F/S Year End | F/S Due Dates | F/S Submitted | 2019 Audit Status | | | |
| Rod 'N' Reel | December 31, 2018 | April 30, 2019 | April 30, 2019 | August 2019 | | | |
| Bingo World | December 31, 2018 | April 30, 2019 | May 9, 2019 | August 2019 | | | |
| Traders | December 31, 2018 | April 30, 2019 | June 3, 2019 | August 2019 | | | |
| Abners Crab House & Restaurant | December 31, 2018 | April 30, 2019 | May 30, 2019 | August 2019 | | | |
| Delta Bingo – Laurel | March 31, 2019 | July 31, 2019 | August 5, 2019 | August 2019 | | | |
| Delta Bingo – Waysons | March 31, 2019 | July 31, 2019 | August 5, 2019 | August 2019 | | | |
| American Legion Post #206 | December 31, 2018 | N/A | N/A | August 2019 | | | |
| American Legion Post #7 | December 31, 2018 | N/A | N/A | August 2019 | | | |
| Laurel Elks #2283 | March 31, 2019 | N/A | N/A | August 2019 | | | |
| Annapolis Elks (#622) | March 31, 2019 | N/A | N/A | August 2019 | | | |
| Annapolis Moose (#296) | April 30, 2019 | N/A | N/A | August 2019 | | | |
| Mayo American Legion #226 | June 30, 2019 | N/A | N/A | August 2019 | | | |
| Severna Park American Legion (#175) | June 30, 2019 | N/A | N/A | August 2019 | | | |

1) Staffing.

- a. One auditor vacancy at Horseshoe.
- 2) Next audit committee meeting immediately following the Commission meeting on September 26, 2019
- 3) Standard Table Game Rules New Games.
 - a. High Card Flush
 - b. Black Jack 21+3 Progressive Side Wager
 - c. World Poker Tour Heads-Up Hold'Em

C Electronic Gaming Device Operations

| | Hollywood | Ocean Downs | Live! | Rocky Gap | Horseshoe | MGM- NH | Bingo Halls |
|-----------------|-----------|----------------|-------|--------------|-----------|------------|----------------|
| VLT Installs | 0 | 0 | 24 | 8 | 58 | 0 | 0 |
| VLT Removals | 0 | 0 | 24 | 8 | 58 | 0 | 0 |
| Floor Moves | 13 | 0 | 18 | 6 | 13 | 4 | 5 |
| Game Changes | 14 | 7 | 43 | 1 | 343 | 104 | 1 |
| Change Requests | 8 | 0 | 32 | 8 | 60 | 15 | 5 |

- 1) ITLM Update As of 8/1/19, 367 ITLMs in 87 unique Veterans' Posts are currently operational. The ITLM Program as a whole has contributed over \$19.3 million in profits to the participating Posts since September 2014.
- 2) ITLM sales in July 2019 (\$843,706) increased by 15% compared to July 2018 (\$732,283).
- 3) Quarterly Payout Percentage (April 1 June 30, 2019):

| Hollywood Casino Perryville | Ocean Downs Casino | Live! Casino & Hotel Casino Resort | | Horseshoe Casino Baltimore | MGM National Harbor |
|-----------------------------------|-----------------------|------------------------------------|--------|----------------------------------|---------------------------|
| 90.30% | 91.75% | 91.52% | 91.11% | 91.50% | 90.93% |

4) Rolling 12-month Payout Percentage (August 1, 2018 – July 31, 2019):

| Hollywood Casino | Ocean Downs | Live! Casino & Hotel | Rocky Gap Casino | Horseshoe Casino | MGM National | |
|---------------------|----------------|-------------------------|---------------------|---------------------|-----------------|--|
| Perryville | Casino | | Resort | Baltimore | Harbor | |
| 90.26% | 91.47% | 91.46% | 91.20% | 91.41% | 91.03 | |

D Responsible Gambling

- 1) Voluntary Exclusion Program
 - a) 85 new participants joined the casino VEP program in June/July; the current number of active participants is 2,231.
 - b) There were 20 removals from the VEP in June/July and 338 in total.
 - c) To date, 863 violations have occurred since the casino VEP began. All violators are cited for criminal trespass.
 - d) There were 16 additional enrollments on the lottery VEP list and 2 removals; the total number of participants is 371.
 - e) There are currently 16 participants in the bingo hall VEP program.
- 2) The launch of the new electronic VEP notification process is currently in progress.
- 3) Two MGLCA staff members attended the National Conference for Problem Gambling in July.