

Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



Montgomery Park Business Center
1800 Washington Blvd., Suite 330
Baltimore, Maryland 21230

Tel: 410-230-8800
TTY users call Maryland Relay
www.mdlottery.com

TO: Maryland Lottery and Gaming Commission
Gordon Medenica, Director

FROM: James Logue, Managing Director, Gaming

DATE: November 2, 2018

SUBJECT: Gaming Division Report for the November 2018 Commission Meeting

A Skills-Based Amusement Device Registrations

The table below reflects all Skills-Based registrations processed to date.

Skills-Based Amusement Device Program – as of 10/31/2018							
Registered Owners		Registered Locations		Registered Devices		Illegal Electronic Gaming Device Tips	
October	2018	October	2018	October	2018	October	2018
0	45	3	557	12	3730	0	2

B Gaming Audit Department

Casino Audit			
Location	Audit Area	Status	Periods Covered
Live! Casino	Compliance & Operations	Completed	September
Rocky Gap	Compliance & Operations	Completed	September
Ocean Downs	Compliance & Operations	Completed	September
Hollywood Casino	Compliance & Operations	Completed	September
Horseshoe Casino	Compliance & Operations	Completed	September
MGM NH Casino	Compliance & Operations	Completed	September
Live! Casino	Compliance & Operations	In process	October-November
Rocky Gap	Compliance & Operations	In process	October-November
Ocean Downs	Compliance & Operations	In process	October-November
Hollywood Casino	Compliance & Operations	In process	October-November
Horseshoe Casino	Compliance & Operations	In process	October-November
MGM NH Casino	Compliance & Operations	In process	October-November

Instant Bingo Hall – 2018 Annual Financial Statement Audit/Review Status				
Instant Bingo Hall Locations	F/S Year End	F/S Due Dates	F/S Submitted	2018 Audit Status
Rod 'N' Reel	December 31, 2017	April 30, 2018	April 27, 2018	November 2018
Bingo World	December 31, 2017	April 30, 2018	April 18, 2018	November 2018
Traders	December 31, 2017	April 30, 2018	October 11, 2018	November 2018
Abners Crab House & Restaurant	December 31, 2017	April 30, 2018	April 18, 2018	November 2018
American Legion Post 206	December 31, 2017	April 30, 2018	N/A	November 2018
American Legion Post #7	December 31, 2017	April 30, 2018	N/A	November 2018
Delta Bingo – Laurel	March 31, 2018	July 31, 2018	July 31, 2018	November 2018
Delta Bingo – Waysons	March 31, 2018	July 31, 2018	July 31, 2018	November 2018
Laurel Elks #2283	March 31, 2018	July 31, 2018	N/A	November 2018
Annapolis Elks (#622)	March 31, 2018	July 31, 2018	N/A	November 2018
Annapolis Moose (#296)	April 30, 2018	August 31, 2018	N/A	November 2018
Mayo American Legion #226	June 30, 2018	October 31, 2018	N/A	November 2018
Severna Park American Legion (#175)	June 30, 2018	October 31, 2018	N/A	November 2018

- 1) Staffing
 - a. One vacancy for audit supervisor at MGM/Rocky Gap.
 - b. One vacancy for audit supervisor at Horseshoe/Ocean Downs
 - c. One vacancy for auditor at Live!
- 2) Next audit committee meeting scheduled for December 13, 2018.
- 3) Live! Casino – Casino floor project scheduled between October 22 to December 14 will result in the reduction of 135 slots and 3 table games.
- 4) Standard Table Game Rules – New Games
 - a. Face Up Pai Gow Poker
 - b. Poker – 6 Plus Hold'em

C Electronic Gaming Device Operations

	Hollywood	Ocean Downs	Live!	Rocky Gap	Horseshoe	MGM-NH	Bingo Halls
VLT Installs	0	0	30	0	32	16	6
VLT Removals	0	0	181	0	32	17	6
Floor Moves	0	2	796	52	34	57	3
Game Changes	0	65	6	14	7	24	58
Change Requests	2	4	6	7	10	14	6
Operation Reviews	1	1	1	1	1	1	0

- 1) ITLM Update - As of 11/1/18, 356 ITLMs in 85 unique Veterans' Posts are currently operational. The ITLM Program as a whole has contributed over \$15.5 million in profits to the participating Posts since September 2014.
- 2) Phase II (Prizes over \$600) rolled out at 5 pilot sites September 13th-14th. Each pilot site received an additional Phase II machine (one site received an additional 2 machines) the week of October 25 for continued testing.
- 3) For the period 9/11/18 to 10/31/18, sales for these 5 locations increased 34% compared to the same date range last year.
- 4) Total ITLM sales in October 2018 increased by 6.5% compared to October 2017.

D Responsible Gambling

- 1) Voluntary Exclusion Program
 - a) 43 new participants joined the casino VEP program in October; the current number of active participants is 1,948.
 - b) There were 11 removals from the VEP in October and 257 in total.
 - c) To date, 594 violations have occurred since the casino VEP program began. All have been cited for criminal trespass and court resolution is pending.
 - d) There were 4 additional enrollments on the lottery VEP list and 1 removal; the total number of participants is 327.
 - e) There are currently 15 participants in the bingo hall VEP program.
- 2) The launch of the new electronic VEP notification process is currently in progress.
- 3) The MLGCA submitted a Level III Problem Gambling application to the World Lottery Association in October.
- 4) A MARG meeting was recently held at MGMNH on October 30, 2018.