

Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



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TO: Maryland Lottery and Gaming Commission
Gordon Medenica, Director

FROM: James Logue, Managing Director, Gaming

DATE: January 15, 2019

SUBJECT: Gaming Division Report for the January 2019 Commission Meeting

A Skills-Based Amusement Device Registrations

The table below reflects all Skills-Based registrations processed to date.
(Registration for calendar year 2019 began in December of 2018)

Skills-Based Amusement Device Program – as of 12/31/2018							
Registered Owners		Registered Locations		Registered Devices		Illegal Electronic Gaming Device Tips	
December	2019	December	2019	December	2019	December	2019
4	4	59	59	1003	1003	0	0

B Gaming Audit Department

Casino Audit			
Location	Audit Area	Status	Periods Covered
Live! Casino	Compliance & Operations	Completed	October – November
Rocky Gap	Compliance & Operations	Completed	October – November
Ocean Downs	Compliance & Operations	Completed	October – November
Hollywood Casino	Compliance & Operations	Completed	October – November
Horseshoe Casino	Compliance & Operations	Completed	October – November
MGM NH Casino	Compliance & Operations	Completed	October – November
Live! Casino	Compliance & Operations	In process	December – January
Rocky Gap	Compliance & Operations	In process	December – January
Ocean Downs	Compliance & Operations	In process	December – January
Hollywood Casino	Compliance & Operations	In process	December – January
Horseshoe Casino	Compliance & Operations	In process	December – January
MGM NH Casino	Compliance & Operations	In process	December – January

Instant Bingo Hall – 2018 Annual Financial Statement Audit/Review Status				
Instant Bingo Hall Locations	F/S Year End	F/S Due Dates	F/S Submitted	2019 Audit Status
Rod 'N' Reel	December 31, 2018	April 30, 2019	Pending	January 2019
Bingo World	December 31, 2018	April 30, 2019	Pending	January 2019
Traders	December 31, 2018	April 30, 2019	Pending	January 2019
Abners Crab House & Restaurant	December 31, 2018	April 30, 2019	Pending	January 2019
Delta Bingo – Laurel	March 31, 2019	July 31, 2019	Pending	January 2019
Delta Bingo – Waysons	March 31, 2019	July 31, 2019	Pending	January 2019
American Legion Post #206	December 31, 2018	N/A	N/A	January 2019
American Legion Post #7	December 31, 2018	N/A	N/A	January 2019
Laurel Elks #2283	March 31, 2018	N/A	N/A	January 2019
Annapolis Elks (#622)	March 31, 2018	N/A	N/A	January 2019
Annapolis Moose (#296)	April 30, 2018	N/A	N/A	January 2019
Mayo American Legion #226	June 30, 2018	N/A	N/A	January 2019
Severna Park American Legion (#175)	June 30, 2018	N/A	N/A	January 2019

- 1) Staffing.
 - a. One vacancy for audit supervisor at MGM/Rocky Gap.
 - b. One vacancy for audit supervisor at Horseshoe/Ocean Downs.
 - c. One vacancy for auditor at Live!.
 - d. Interviews for supervisor positions have been completed.

- 2) Next audit committee meeting scheduled for March 28, 2019, following the Commission meeting.

- 3) Standard Table Game Rules – New Games.
 - a. Dragon Poker.

C Electronic Gaming Device Operations

	Hollywood	Ocean Downs	Live!	Rocky Gap	Horseshoe	MGM-NH	Bingo Halls
VLT Installs	0	0	66	21	0	4	28
VLT Removals	0	0	71	21	0	3	28
Floor Moves	0	0	153	37	0	32	0
Game Changes	0	0	70	3	40	95	0
Change Requests	2	3	6	3	5	9	2
Operation Reviews	1	1	1	1	1	1	0

- 1) ITLM Update - As of 1/9/19, 362 ITLMs in 87 unique Veterans' Posts are currently operational. The ITLM Program as a whole has contributed over \$16.4 million in profits to the participating Posts since September 2014.
- 2) Currently there are 8 locations participating in the ITLM Phase II (Prizes over \$600) pilot program. The overall Win Per Unit (WPU) per day for these locations have increased 13%.
- 3) Quarterly Payout Percentage (October 1, 2018 – December 31, 2018)

Hollywood Casino Perryville	Ocean Downs Casino	Live! Casino & Hotel	Rocky Gap Casino Resort	Horseshoe Casino Baltimore	MGM National Harbor
90.26%	91.45%	91.43%	91.36%	91.58%	90.74%

- 4) Calendar Year Payout Percentage (January 1, 2018 – December 31, 2018)

Hollywood Casino Perryville	Ocean Downs Casino	Live! Casino & Hotel	Rocky Gap Casino Resort	Horseshoe Casino Baltimore	MGM National Harbor
90.27%	91.71%	91.61%	90.98%	91.04%	91.18%

D Responsible Gambling

- 1) Voluntary Exclusion Program
 - a) 22 new participants joined the casino VEP program in December; the current number of active participants is 1,975.
 - b) There were 6 removals from the VEP in December and 274 in total.
 - c) To date, 621 violations have occurred since the casino VEP program began. All have been cited for criminal trespass.
 - d) There were 5 additional enrollments on the lottery VEP list and no removals; the total number of participants is 332.
 - e) There are currently 14 participants in the bingo hall VEP program.
- 2) The launch of the new electronic VEP notification process is currently in progress.
- 3) Our Responsible Gambling Coordinator is currently conducting in-person training of MLGCA Casino Compliance Officers.