

Response to E-Mail dated: 7-19-2011
Medco Response

Utility Service at Rocky Gap Resort:

Natural Gas: Not Used at Lodge

Propane Gas Provider: United Propane
4987 Winchester Blvd #14
Frederick, Md. 21703

Service: Perfect-Never a disruption.

Electricity Provider: Allegheny Power (Potomac Edison)
800 Cabin Hill Drive
Greensburg, Pa 15606-0001

Service: Good, experienced approximately 4 Power Outage's lasting 20 minuets to 4 Hours do to extremely bad Weather in the past 5 years.
We have experienced many "Spikes" lasting up to 4 seconds during rain, wind or snow storms and extreme heat.

Cable Provider: Atlantic Broadband (Penn), LLC
120 Southmount Blvd.
Johnstown, Pa. 15905

Service: Service has been very good. We have not experienced any outages. Several times we receive "Maintenance Service" notices that did not impact guest service. Wireless Internet service has been excellent. When Company installed switches they put in many extra through out the Lodge for continuing service. Maintenance is ongoing through their remote setup. Physical Service is provided in short time frame.

Fuel Provider: DNR Willison Oil, Inc.
Rocky Gap State Park 12900 Ali Ghan Rd.
Cumberland, Md. 21502

Service: DNR supplies Lodge Van and several small gasoline engines for the Lodge. Service is by security code only. Lodge Security handles codes.
Willison Oil, Inc. supplies Lodge Backup Generator, Fire Pump diesel fuel. Willison is on call 24/7. Location is only 2 miles west of Lodge. Service is never interrupted.

Water/Sewage Provider: Maryland Environmental Services
259 Najoles Road
Millersville, Md. 21108

Service: MES operates a localize water treatment plant for Lodge domestic water and a plant for Lodge sewer service. MES also cleans our outside grease traps when needed per contract. Maryland Environmental Services is contracted by State of Maryland for all State Park. Lodge has had little to no interruptions with MES service.

Telephone Service Provider: Local Service is provided by Verizon.
Long Distance Service is provided by AT&T

Service: Service has been very good. At this time we have a Team put together to solve immediate problems. With the team consisting of Corporate IT, Verizon and Allen Corporation our problems are being addressed in a mannerly time.