



Maryland State Lottery Agency Casino Compliance Unit Monthly Report

February, 2012

Hollywood Casino at Perryville

Underage on casino floor: 0

Intoxicated patrons evicted: 4

On 2/6/12, a subject who appeared to be intoxicated was escorted out of the main entrance of the casino, at which time he became very uncooperative. Perryville PD was notified and responded. The subject was advised to leave the property and did so.

On 2/16/12, a male subject was requested to leave the property due to his intoxicated state. The subject refused and Perryville PD responded. The subject eventually left the property with two other subjects. He was not charged with any violations however he was given a 24 hour ban from the casino.

On 2/23/12, a female patron was evicted from the property due to intoxication. She was banned from the property for 24 hours.

On 2/24/12, a female patron was evicted from the property due to intoxication.

Children unattended in vehicles: 0

Animals unattended in vehicles: 1

On 2/12/12, Perryville PD was checking the parking lot and noticed a dog unattended in a vehicle. The dog was removed from the vehicle and through surveillance the owner was identified and located inside of the casino. Perryville PD charged the subject with endangering the health and welfare of a dog by leaving the dog in an unattended vehicle.

Excluded persons in casino: 0

Physical altercations: 0

Theft/Robbery: 0

Drugs: 0

Police response: 9

On 2/6/21, Perryville PD responded in reference to an uncooperative, intoxicated subject. (Detailed further in report).

On 2/11/12, Perryville PD responded in reference to male subject who threatened suicide. (Detailed further in report).

On 2/12/12, Perryville PD located an unattended animal violation. (Detailed further in report).

On 2/16/12, Perryville PD responded in reference to an uncooperative, intoxicated subject. (Detailed further in report).

On 2/20/12, Perryville PD responded in reference to a pickup truck which was left running and unattended in the parking lot. In additions, there were 6 gas tanks in the bed of the truck. The owner was located and Perryville PD checked the vehicle and driver and found no problems with either. No action was taken by the police.

On 2/22/12, Perryville PD responded in reference to a patron in the parking lot who called them about a domestic incident with his girlfriend.

On 2/23/12, Perryville PD responded in reference to a property damage motor vehicle accident in the parking lot.

On 2/25/12, Perryville PD, along with EMS, responded in reference to an employee illness.

On 2/26/12, the Maryland State Police responded in reference to damage to a VLT. (Detailed further in report).

Facility issues: 1

On 2/13/12, GTECH reported a threshold alarm for excessive heat and insufficient airflow in UPS 3, south side 1st floor server. It was learned that the discharge pipe from the air conditioner had frozen causing a shutdown of the system. The pipe was cleared and wrapped with insulation.

Miscellaneous: 2

On 2/11/12, a patron advised one of the slots attendants that he was going to “blow his brains out”. The subject approached by the operations manager at which time at which time he stated he was just venting and was not really going to kill himself. Perryville PD was notified and responded. The subject was identified and offered the opportunity to enroll in the VEP. He declined and stated he does not have a gambling problem. The subject was indefinitely barred from the casino.

On 2/26/12, the Maryland State Police responded to the casino in reference to a patron who had struck a VLT with his hand, causing the display glass to break. The subject had already departed the area however he was identified through surveillance and player’s club tracking. The subject will be charged with destruction of property. Total loss is \$1,600.00.

Casino at Ocean Downs

Underage on casino floor: 0

Intoxicated patrons evicted: 2 (same incident)

On 2/26/12, two male subjects were evicted from the casino due to intoxication. A review by surveillance revealed that during the course of the evening they had been leaving the casino, going to their vehicle and consuming alcohol, then returning to the casino. When they attempted to leave, security notified the Maryland State Police. Upon their arrival, neither subject was behind the wheel and the keys were not in the ignition. A cab was called and they left the area in the cab.

Children unattended in vehicles: 0

Animals unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 0

Theft/Robbery: 3

On 2/2/12, a patron walked away from a VLT he had been playing and left \$38.00 in the machine. When he returned, both the money and his player’s club card were gone. Through surveillance it was determined that another patron had sat down at the VLT, put money in, then cashed out the total amount and took the other patron’s club card. He advised he was going to give the club card to the desk and that he had put \$12.00 in the machine before cashing out. The victim agreed to cash the voucher, retain his \$38.00 and give the subject his \$12.00 back.

On 2/23/12, a female dropped two bills of unknown amounts while she was cashing her vouchers at the ticket redemption machine. When she noticed she was short on her

money count she went to security. A review by surveillance showed a male patron picking up the bills and leaving the building. He was identified by player's club tracking information and will be contacted by security to reimburse the female.

On 2/25/12, a female patron advised security she could not locate her wallet. A review by surveillance showed that she dropped the wallet while at a VLT and another female had picked it up. When questioned by security, she admitted she took the wallet and had placed it in her vehicle. The wallet was retrieved and returned to the owner. The female who took the wallet was permanently banned from the property.

Drugs: 0

Police response: 3

On 2/11/12, a Worcester County deputy responded to assist a patron who locked their keys in their vehicle.

On 2/21/12, the Maryland State Police responded in reference to the driver of a pickup truck who was sitting in the parking lot constantly revving his engine. He was requested to leave the parking lot, and left the parking lot at a high rate of speed prior to the Trooper's arrival. MSP did a check through the parking lot and immediate area.

On 2/26/12, the Maryland State Police responded for two intoxicated subjects who were attempting to drive. (Detailed further in report).

Facility issues: 0

Miscellaneous: 3

On 2/2/12, at 6:45am, (1 hour and 15 minutes prior to the casino being open for business) a female subject was observed entering the casino through the main entrance, walking past two security guards, then sitting down at a VLT and was getting ready to play when security approached her and escorted her back out of the casino. (The security breach was handled through security's chain of command).

On 2/3/12, a male subject along with a female companion were observed moving to several different VLTs. The female would sit at the VLT and play, while the male would sit off to her side. The male subject was observed constantly rubbing something all over the machines. When approached by security it was discovered that he had an aquarium magnet in his hand. It tried to explain that it was his "MoJo" however it was an apparent attempt to try to override, or alter the outcome of the game. Both subjects were evicted from the property for one year.

On 2/6/12, a subject was barred from the casino for one year for an incident that occurred at the end of January. During this incident, the subject was observed following one of the cocktail waitresses around the floor and then rubbing himself against several VLTs in an indecent manner. When he was asked to leave the casino, he went out into the parking lot and was observed by security and surveillance to be fondling himself

while seated in his vehicle. After the year has passed, he must make a written request to management to be allowed back in the casino.

John Dennison
Casino Compliance Manager